

BOURNE ABBEY CHURCH OF ENGLAND PRIMARY ACADEMY

Executive Headteacher: Mrs S J Moore

Head of School: Mrs S L Buttress

**Abbey Road
Bourne**

Tel: 422163

22nd November 2021

Dear Parent/Carer,

Earlier in the autumn term, we asked parents and carers to complete a questionnaire in order that we could gather additional views and information regarding our SEND provision. Thank you to all parents and carers who took part.

We are committed to working in partnership with parents and carers and have therefore considered the responses and reflected on the positives as well as the areas identified for improvement.

There were a number of hugely positive responses and comments that included:

- 'The SENCO team are amazing with my son...they were on the ball and recognised his additional needs and found the support he required'
- 'I feel Bourne Abbey have given my child and her family full support during a difficult time'
- 'The school have gone above and beyond to ensure my child is supported and happy'
- 'My son has been given wonderful support regarding speech and language and I have been amazed at how long lasting this commitment has been'

In response to a number of your concerns I would like to share with you some of the key actions that we have put in place.

- The Special Educational Needs and Disabilities (SEND) Team have prepared the attached poster explaining how you can best contact them - including photographs so you can easily recognise them on the playground
- We will soon share with you where you can easily find the SEND policy and SEN statement on the school website. The SEND area of the website will also be updated to include more signposts to organisations that support families with a wide variety of special needs
- We will be holding a SEND parent and carer coffee afternoon later in Term 3 (in a COVID safe way) and hope to be able to hold these termly. This informal, drop-in session will give parents and carers the opportunity to discuss any worries with the SEND team as well as chat with other parents and carers. It is our intention that as these become more established, we will invite outside agencies to attend to share their expertise
- With a full time, non-teaching SENCO and SEND Assistant it is our aim to address and respond to your worries and concerns as quickly as possible, ensuring you are kept fully informed and involved in the provision in place for your children

We will give parents and carers further regular opportunity for feedback in the future, but can we please ask you let us know immediately if you have any concerns on any matters. If we know about concerns straight away we can work together to resolve them as quickly as possible.

Yours sincerely



Mrs Sarah Moore
Executive Head of School



Mrs Sarah Buttress
Head of School